

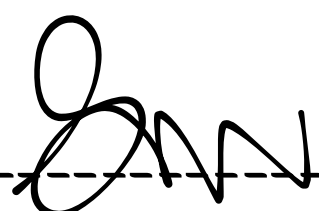
ZENZELE METERS (PTY) LTD REGISTRATION TERMS & CONDITIONS

- Zenzele Meters are not responsible for any outstanding bills and current bills with any other utility company as well as any municipal account.
- By municipal bylaws, Zenzele Meters are allowed to cut electricity, block prepaid meters and restrict water pressure flow for any arrears or outstanding payments regarding an account with Zenzele Meters.
- In any instance of unlawful connection or unlawful reconnection, Zenzele Meters will prohibit the client from the source used to tamper as well as the meter until the tamper fee and outstanding balance for the usage tampered with is paid in full as well as the reconnection fee.
- Should any client continue not to pay the outstanding account, the account will be given over to Credit Intel after 3 months.
- Any high usage or consumption bill that can not be paid by the due date of invoice, must make arrangement with Zenzele Meters or the managing agent at LEAST 2 weeks prior to due date of the invoice.
- Should a client opt to convert from prepaid to a post paid account, the remaining credits WILL NOT be refunded or given in credit to the client.
- If converting from postpaid to prepaid, the client will need to be on prepaid for at LEAST 6 months before applying to return to postpaid.
- Zenzele Meters specialists are NOT ALLOWED under any circumstances to replace or repair any appliances or damaged cables the clients premises.
- Zenzele Meters specialist are allowed to consult on any problems regarding faults and usage inside the unit. (Please note, client can opt for a second opinion from an outside source if needed.)
- Zenzele Meters DOES NOT take responsibility for and damaged cables, appliances or energy back up equipment inside the premises of the client.

- In the instance of any change of contact details or change of residency, the client is responsible to inform Zenzele Meters of the instance via email to support@kilos.co.za and not any other form of communication.
- The client is responsible for informing Zenzele Meters when they are moving out by given the date when moving out via email to support@kilos.co.za.
- Any application for and postpaid account regardless for water or electricity, the client will have to pay a deposit given by Zenzele Meters. This deposit will be refunded to the client after a maximum of 4 weeks after the final invoice has been sent. Should there be arrears on the client's account the deposit amount will be used to close the account and the remaining amount (should there be left) will be refunded to the client.

By signing this form the applicant _____

accepts the terms & conditions of Zenzele Meters on the date of _____

_____ 

Signature of applicant:

Signed by Zenzele Meters CEO

Sandile Mdlalose